

Fraud Prevention Checklist

✓ Vet Your Carriers

Know who is transporting your freight by properly vetting your carriers. With tools like DAT CarrierWatch, you can be assured that your partners have the proper certifications to be trusted with your freight.

Monitor Loads in Transit

Tracking tools can help you maintain contact with your carriers and loads in transit, providing a higher level of customer service to shippers

Avoid Sharing Login Credentials

While it may be tempting to share logins for platforms to keep internal costs low, it also greatly increases the risks of fraudsters gaining access to your accounts. By having separate logins and passwords, you eliminate points of entry and keep your business safe.

☑ Be Aware of Phishing Attacks

Do you have internal trainings or resources in place to support your employees? If not, you are likely leaving your team vulnerable to attack. Visit our partner KnowB4 to get a free risk assessment test performed.

☑ Report Suspicious Behavior

You are an essential ingredient in our effort to increase security. If you believe you have been compromised or targeted, please contact our Customer Support department at 800-547-5417.